

## Removing Otium Utilistor

Although we feel it is unlikely that once you have taken a look at Utilistor you will want to remove it, the following section details the steps required to take the different components off of your system.

### Step 1: Uninstall the Utilistor Client(s).

- Stop the Client's NT Service. An option to do this has been added to the Start menu:
  - **START > All Programs > Otium Utilistor > Client > Stop Client's NT Service**
- Run the Utilistor Client's Installation Script. The script is called *utilistor\_client\_setup.msi* and can be found on the Utilistor Server in the following directory:
  - **C:\Program Files\Otium Utilistor\Server\Install**
- When the wizard runs please just accept the default option on each screen to remove the client from your machine.

### Step 2: Uninstall the Utilistor Dashboard.

- To uninstall the Utilistor Dashboard, simply run the installation script on the machine that the GUI is currently installed on. The script is called *utilistor\_gui\_cli\_setup.msi* and can be found on the Utilistor Server in the following directory:
  - **C:\Program Files\Otium Utilistor\Server\Install**
- When the wizard runs please just accept the default option on each screen to remove the client from your machine.

### Step 3: Uninstall the Utilistor Server

- Stop the Server's NT Service. An option to do this has been added to the Start menu:
  - **START > All Programs > Otium Utilistor > Server > Stop Server's NT Service**
- Run the Servers Installation Script. This is called *utilistor\_install.msi*, and will be located on the Utilistor CD or in your download location.

**Note:** If you cannot find the original installation program then it is possible to download a new version from [www.otium.co.uk](http://www.otium.co.uk), or remove the application using the Windows Servers native tools.

- If you are removing the server using the installation wizard, simply click the default response on all screens to complete the uninstall process.
- To use the Windows Servers native tools:
  - Open the Windows Control Panel
  - Select 'Add or Remove Programs'
  - Locate Utilistor Server entry
  - Click on 'Remove' and follow the instructions.
- No immediate reboot is required; however, if you plan to install a new version of Utilistor Server it is recommended that you perform a system reboot before doing so.

### Step 4: Uninstall the Firebird Server

- Because the Utilistor uninstall process cannot determine if the underlying Firebird Server is being used by other applications, it does not uninstall Firebird when you uninstall the Utilistor Server.
- If you are sure that Firebird is only being used by Utilistor then you can remove it from your system by using the native Windows tools.
  - Open the Windows Control Panel
  - Select 'Add or Remove Programs'
  - Locate Firebird Server entry
  - Click on 'Change/Remove' and follow the instructions
- No immediate reboot is required; however, if you plan to install a new version of Utilistor Server it is recommended that you perform a system reboot before doing so.